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By Kim Carrigan

BBB consumer questions answered

(FOX 25 / MyFoxBoston.com) - There is never a shortage of consumer related questions and the folks at the Better Business Bureau have heard them all.

To answer your questions, Vice President of Communications and Marketing for the Better Business Bureau, Paula Fleming, joined FOX 25 this morning.

Hi, my name is Jennifer and my consumer question is, "How do you find a great babysitter if you don't know anyone in the area?"

Paula: That's a great question and we've all faced it haven't we. Being a mom, we get stuck. Where do you go? So there's a site, it's called Sittercity.com. Not only do they offer babysitters, they offer petcare too. So I went and looked at it. It's very simple, easy to use. So you can start there. It's Sittercity.com. They are an accredited business, so you can trust the fact that they've done the research on the person that's coming to your home. But I always encourage people to meet with that person before you introduce them to your kids. And then introduce them to your kids if you have a comfort level with them, make the introduction. See how they work and fit into your family. Also ask for people that they've sat for before. Call them; get their feel and input before you make any decision.

Kim: Frequently some of these agencies actually charge fees for this. Is that ok?

Paula: I think it's definitely ok because you're using their service. At times they even have done background checks. So that's very important for you to feel safe. I don't know about you, but I would pay any amount. So paying a little upfront to get a qualified sitter for your child is well worth it.

View the clip: <http://www.myfoxboston.com/dpp/morning/bbb-consumer-questions-20111123>